[illegible]

[illegible]

[[illegible]]

[illegible]

[illegible]7(1)(a)(ii)[illegible]**A**[illegible]

[illegible]

[illegible]**B**[illegible]

[illegible]

[illegible]2629 0565[illegible]katchan@ombudsman.gov.hk[illegible]

[illegible]

[illegible]

[illegible]168-200[illegible]30[illegible]
[illegible]http://www.ombudsman.gov.hk
[illegible]2629 0555
[illegible]2882 8149

[illegible]25[illegible]31[illegible]
[illegible]http://www.sar-ombudsman.gov.hk
[illegible]2629 0555
[illegible]2882 8149

[illegible] **A**

[illegible]

[illegible]

[illegible]

[illegible]

[illegible]

[illegible]

[illegible] 7(1)(a)(ii) [illegible]

- [illegible]
- [illegible]
- [illegible]

[illegible]

[illegible] 168-200 [illegible] 30 [illegible] 2882 8149 [illegible] ***complaints@ombudsman.gov.hk*** [illegible]

[illegible]

[illegible]

□□ **B**

□□□□□□□□

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□□□□□□□□□□□□□□□□□□□□□□ 14 □□□□□□□□□□□□□□□ 4 □□□□□

2. □□ 397 □□□ 7(1)(a)(ii) □□□□□□□□□

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3. □□□□□□□□□□

(a) □□□□□□□□□□□□□□

(b) □□□□□□□□□□□□

(c) □□□□□□□□□□□□□□□

(d) □□□□□□□□□□

[illegible]

4. [illegible] 132 [illegible] 132BI [illegible]

5. [illegible]

6. [illegible]

7. [illegible]

8. [illegible]

[illegible]

9. [illegible] 7 [illegible]

10. [illegible] 6,305 [illegible] 2,312 [illegible] 758 [illegible] 772 [illegible] 782 [illegible] 1,450 [illegible]

[illegible]

11.

12.

13.

14.

15.

16. 21

17.

18. 7 8

[illegible]

19. [illegible] 9 [illegible]

20. [illegible] 2,312 [illegible] 1,450 [illegible] 10 [illegible]

[illegible]

21. [illegible]

22. [illegible]

23. [illegible] 12 [illegible]

24. [illegible] 13 [illegible]

25. [illegible]

26. [illegible]

27. [illegible]

28. [illegible]

29. [illegible]

[illegible]

30. [illegible] 15 [illegible]

[illegible]

[illegible]

31. [illegible] 230 [illegible]

[illegible]

32. [illegible]

[illegible]

33. [illegible]

34. [illegible]

35. [illegible]

(a) [illegible]

[illegible]

i) [illegible] 17 [illegible]

[illegible]

ii) [illegible] 29 [illegible] 32 [illegible]

iii) [illegible] 5 [illegible]

iv) [illegible]

[illegible] 18 [illegible]

[illegible]

v) [illegible] 32 [illegible]

vi) [illegible]

(b) [illegible]

[illegible]

i) [illegible]

[illegible]

ii) [illegible] 19 [illegible]

iii) [illegible] 19 [illegible]

[illegible]

iv) [illegible] 21 [illegible]

v) [illegible] 22 [illegible]

[illegible]

vi) [illegible] 23 [illegible]

vii) [illegible] 27 [illegible]

viii) [illegible] 24 [illegible]

ix) [illegible] 25 [illegible]

x) [illegible] 26 [illegible]

xi) [illegible] 29 [illegible]

(c) [illegible]

i) [illegible] 30 [illegible]

ii) [illegible] 30 [illegible]

iii) [illegible] 30 [illegible]

[illegible]

36. [illegible]

[illegible]

37. [illegible]

[illegible]
[illegible]